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WATCHMARK

USER MANUAL

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Introduction

Watchmark Wi12 information

Among the most important functions we find the measurement of blood pressure, blood oxygenation and pulse. All parameters are saved in a dedicated application and you can return to them at any time. We will also find several sports modes, measurement of steps taken, distance traveled and calories burned. The watch's menu is in English.

Device configuration

Contents of the package

Smartwatch (color and material may vary depending on color selected)

Charger (color and material may vary depending on the model selected)

Strap (color and material may vary depending on color selected)

Hardware requirements

iOS 10.0 and above
Android 5.0 and above
Supported Bluetooth: 4.0

Android 5.0+

iOS 10.0+

Charging instructions
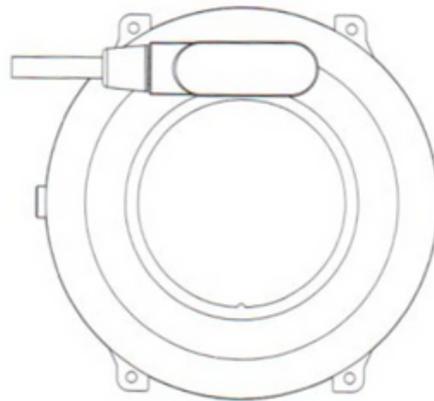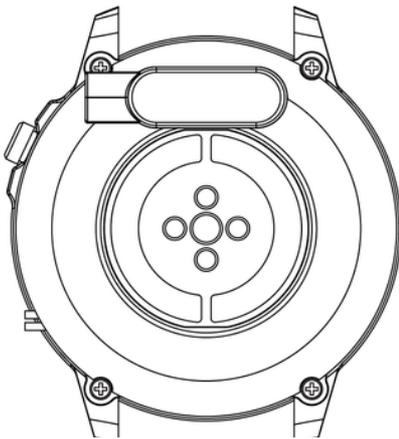
This smartwatch uses magnetic charging.
Connect the charging cable to the USB input and to the rear charging contacts of the device. Once connected, charging will start automatically and the charging icon will appear on the screen.

It takes approximately 2 hours to fully charge the battery. Do not use the watch while charging.

Caution: Do not connect the magnetic charging cable to any 2 pins at the same time with conductive material as this may cause a short circuit.

Additional information

Please read the entire instruction manual carefully before using the equipment. It is recommended to use only the original battery, charger and accessories that came with the device. The manufacturer or distributor is not responsible for the use of third-party accessories.

The functions that are presented in this manual may differ between models, because the manual is a general description of smartwatches. Some models may differ from the standard.

Charge the device for at least 2 hours before using it for the first time. Before using the device, you must download and install the application and accept all consents that the smartphone asks for. If this is not fully performed, not all functions of the device will be available. The smartphone will only ask for access to functions that are necessary for the proper functioning of the smartwatch.

The company reserves the right to change the content of this manual.

How to wear a smartwatch?

The strap for this watch model is 22mm wide. It is replaceable, you can buy additional straps in a different color or from a different material.

Wearing a watch

When you're not exercising, wear your smartwatch like a regular watch, one finger above your wrist bone.

To take full advantage of the heart rate monitoring feature during exercise, try wearing the device above the wrist (within 2 fingers above the wrist bone) for better comfort and stability. Many exercises, such as cycling or lifting weights, can cause the smartwatch to relocate by, for example, bending the wrist. If the watch is lower on the wrist bone, measurements may be interrupted, which is why correct placement is so important.

Belt replacement

The strap can be detached for cleaning if needed.

Removing the strap

1. Grasp the strap as close to the watch screen as possible.
2. Then, with a firm movement, move the bar parallel to the screen of the smartwatch.

Apps and features

Installing the application

The app for the Wi12 smartwatch model is "WearFit Pro". The application must be downloaded from the Google Play / App Store or using the QR code below.

Google Play

App Store

After installing the application, turn on Bluetooth on your phone and go to the application. Consent to data collection and app permissions. For the proper operation of the application, it is necessary to express all the consents that the application asks for. Create an account or log in. Complete the data and allow access. To connect your watch, select "Device" and then "Add Device". Select "I12". To use the smartwatch to make and receive calls, also connect your watch via Bluetooth. On the smartwatch, expand the menu from the main screen and select the first icon. On your phone, go to Bluetooth settings and connect to the device named "I12". Without such a connection, some functions will not be active.

Smartwatch features

- **Time, date, day of the week**

On the main screen you can find information about what time, date and day of the week it is.

- **Pedometer**

Counts steps taken on a given day (data resets every day from 00:00). The number of steps taken can be seen in the application, on the main screen depending on the selected dial or in the menu under the name "Data".

- **Burnt calories counter**

Calculates the number of calories burned on a given day. Data on calories burned can be seen in the application, on the main screen depending on the selected watch face, or in the menu under the name "Data".

- **Distance traveled**

Information about the distance covered during the day. The distance traveled can be seen in the application, on the main screen depending on the selected watch face, or in the menu under the name "Data".

- **Adjusting the brightness of the screen backlight**

Adjusting the brightness helps to protect your eyes from too bright screen at night and saves watch batteries. You can find this feature in the drop-down menu from the main screen.

Smartwatch features

- **Blood pressure***

Blood pressure is the force exerted by the blood against the walls of the arteries during the contraction and relaxation of the heart muscle. The accepted norm for systolic pressure is 120 mm Hg, and for diastolic pressure 80 mm Hg. In the watch, the function for measuring blood pressure is in the menu under the name "Blood pressure".

- **Saturation***

The function informs about the level of blood oxygenation. As a norm, the result should be between 95 and 100%. When oxygen levels drop, it can be dangerous to our health. In the watch, the function for measuring saturation is in the menu under the name "Blood oxygen".

- **Pulse***

Heart rate, or pulse: this is the number of times the heart muscle beats in 1 minute. The accepted norm is the limit of 60 to 100 beats per minute. When the pulse is elevated, we talk about tachycardia, and when it is low, we talk about bradycardia. Both conditions can be dangerous to our health. In the watch, the function for measuring the pulse is in the menu under the name "Heart rate".

*Do not make health decisions solely on the basis of test results from the smartwatch. For accurate measurements, users should measure health functions at rest as with traditional medical devices and refrain from measuring while exercising, smoking or consuming alcohol. The smartwatch is not a medical device and the measurement results are for reference only.

Smartwatch features

- **Breathing training**

It helps to relax and calm down. In the watch, the breath training function is in the menu.

- **Stopwatch**

A function that is used to control and measure short periods of time. In the watch, you will find this function in the menu.

- **Calculator**

A useful function for performing quick, simple calculations. In the watch, you will find this function in the menu.

- **Sleep tracker**

A function that helps in the analysis of human sleep. The watch shows the number of hours you have slept. On your watch, you can find your sleep stats in the menu.

- **Timer**

The countdown timer allows you to count down the time. On the watch, the timer function is in the menu under the name "Calculation".

Smartwatch features

- **Weather**

After connecting to the phone, the current weather information is displayed on the watch. The weather function can be found in the menu. More on page 18.

- **Music**

To play music on the watch, connect the smartwatch also via the Bluetooth settings on the phone. Turn on music playback on your phone, then select the "Music" function in the watch menu. You can pause, play, rewind and rewind music and adjust the volume.

- **Sports modes**

Sport modes on your watch allow you to control your training goals by monitoring your steps, heart rate, calories and distance.

Workout data can be found in the app after syncing or on the watch after training.

Sport modes available: running, cycling, crunches, walking, mountaineering, indoor running, indoor cycling, push-ups, other sport. In the sport mode, depending on the selected mode, parameters such as time, calories burned, distance and heart rate are measured. On the watch, the sports functions are in the menu under the name "Outdoor Sports" and "Indoor Activities".

Smartwatch features

- **Shield theme change**

The watch has several dials to choose from. To change the faces, swipe the screen left or right. Other discs to choose from are in the app. More on page 16.

- **Changing the appearance of the menu**

You can customize the menu to your preferences. There are three different menu designs. To change the appearance, go to the menu, then double-tap the button on the side of the screen.

- **Notifications/Messages**

After connecting the watch to the phone via the application and allowing the appropriate consents, the watch will display incoming notifications about messages and social networks. In order for notifications to be displayed, this function must be enabled in the application settings. More on page 16.

- **Connections**

Connecting the watch to the phone via Bluetooth allows you to talk from the smartwatch level while maintaining high sound quality. After connecting the watch with the phone and adding contacts in the application, the contact list will be available on the watch. To make a call, you can manually enter the number or select from the contact list.

Smartwatch features

- **Contacts**

You can access your most frequently dialed contacts on your watch to make a call quickly. To add contacts, go to the application. More on page 17.

- **Do Not Disturb Mode**

A mode that causes all notifications to not appear. To enable this mode, go to settings and select "Do Not Disturb Mode".

- **Factory reset**

A factory reset allows you to reset your watch and erase all data and settings. On the watch, the reset function is in the settings.

- **Settings**

In the settings you can:

-set the backlight time and screen brightness

-turn on the G-Sensor function

-set the sound volume level

-select device language

-set a password

- turn off the device

Features available in a dedicated application

- **Measurement history**

In the application you will find the history of measurements made by the watch. To check your history, select "Home" in the app.

- **Notifications**

The notification function allows you to read the beginning of the message on the smartwatch screen. Notifications can come from applications such as Facebook, Instagram, Gmail. To enable this feature, go to "Device" and then select "Notifications".

- **Shield theme change**

Other shield themes are available in the dedicated app. To select watch faces, go to "Device" in the app, then "All Watch Faces". Data/Wifi needs to be enabled on your phone to download watch faces.

- **Contacts**

To add contacts, select "Device" and then "Contacts" in the app.

Features available in a dedicated application

- **Phone camera control**

The function allows you to remotely take pictures with the phone's camera by activating the camera's shutter by shaking the watch. To take a photo, select "Device" and then "Camera". Useful for taking group photos from a distance.

- **Find the device**

In the application, by selecting the "Find device" function, a vibrating alarm will be activated in the watch, which will help locate the device.

- **Alarms**

To set an alarm on your watch, select the time and alarm time in the app. To do this, in the app, select "Device" and then "Alarm".

- **Motion Reminder**

In the application, you can set reminders, thanks to which the watch, after detecting that a person remains motionless for a long time, informs you about the need to perform an activity. To enable the feature, select "Device" and then "Health Reminders".

Features available in a dedicated application

- **Hydration reminder**

In the application you can set reminders, thanks to which the watch reminds you to reach for water. To enable this feature, in the app, select "Device" and then "Health Reminders".

- **Weather**

For the watch to display the current weather, you must allow the app to access your phone's location and enable the weather feature in the app. Go to "Device" and then "Weather".

- **Automatic hourly measurement**

In the application, you can set measurements to be taken every hour. Automatic measurement is performed without our intervention. To enable the feature, in the app, select "Device" and then "Other Settings".
Setting automatic measurements reduces battery life.

General Information

Technical data

IP67 waterproof**

Allows you to use the watch while washing your hands or on a rainy day.

200mAh battery

Modern lithium-polymer battery.

HS6621 processor

Innovative processor characterized by high efficiency.

Fashion design

Slim body and excellent screen quality that is resistant to scratches.

**IP67 standard allows water temperature from +10 to +35 degrees Celsius and immersion to a depth of 1m for 30 minutes. The watch cannot be used in hot baths or saunas as it is not steam resistant. It is not intended for swimming, it is designed to help you take care of your health.

General Information

Product complaint

- Each product purchased in the Store can be advertised. The complaint provided by the manufacturer is 2 years from the purchase of the equipment.

- The product under complaint should be sent to the following address: Watchmark CH Marino, ul. Paprotna 7, 51-117 Wroclaw.

- To file a complaint, please complete the form at https://ecom.freshdesk.com/support/tickets/new.

- After registering the complaint, you will receive a confirmation of its submission to the indicated e-mail address together with a pdf attachment with a summary of the complaint. The complaint should be accompanied by the advertised product with proof of purchase and the application number received in the e-mail.

- After verifying the goods, the Complaints Department will contact the Customer and inform about the consideration of the complaint.

- The complaint will be considered within 30 days from the date of receipt of the claimed goods by the Complaints Department.

General Information

Product return

- The customer has the right to withdraw from the contract within 14 days from the date of receipt of the product, without giving any reason. The returned goods must be of full value and cannot bear traces of use. If the returned goods are not of full value, the Customer bears the financial consequences related to the reduction in the value of the goods when it was used inappropriately and will bear traces of use beyond the basic functional check.

- The customer informs the store about withdrawal from the contract by completing the return form at: https://ecom.freshdesk.com/support/tickets/new.

- After registering the withdrawal form, the Customer will receive a confirmation of its submission to the indicated e-mail address together with a pdf attachment with a summary. In order to meet the deadline for withdrawal from the contract, it is enough for the Customer to send information regarding the exercise of his right to withdraw from the contract before the deadline to withdraw from the contract.
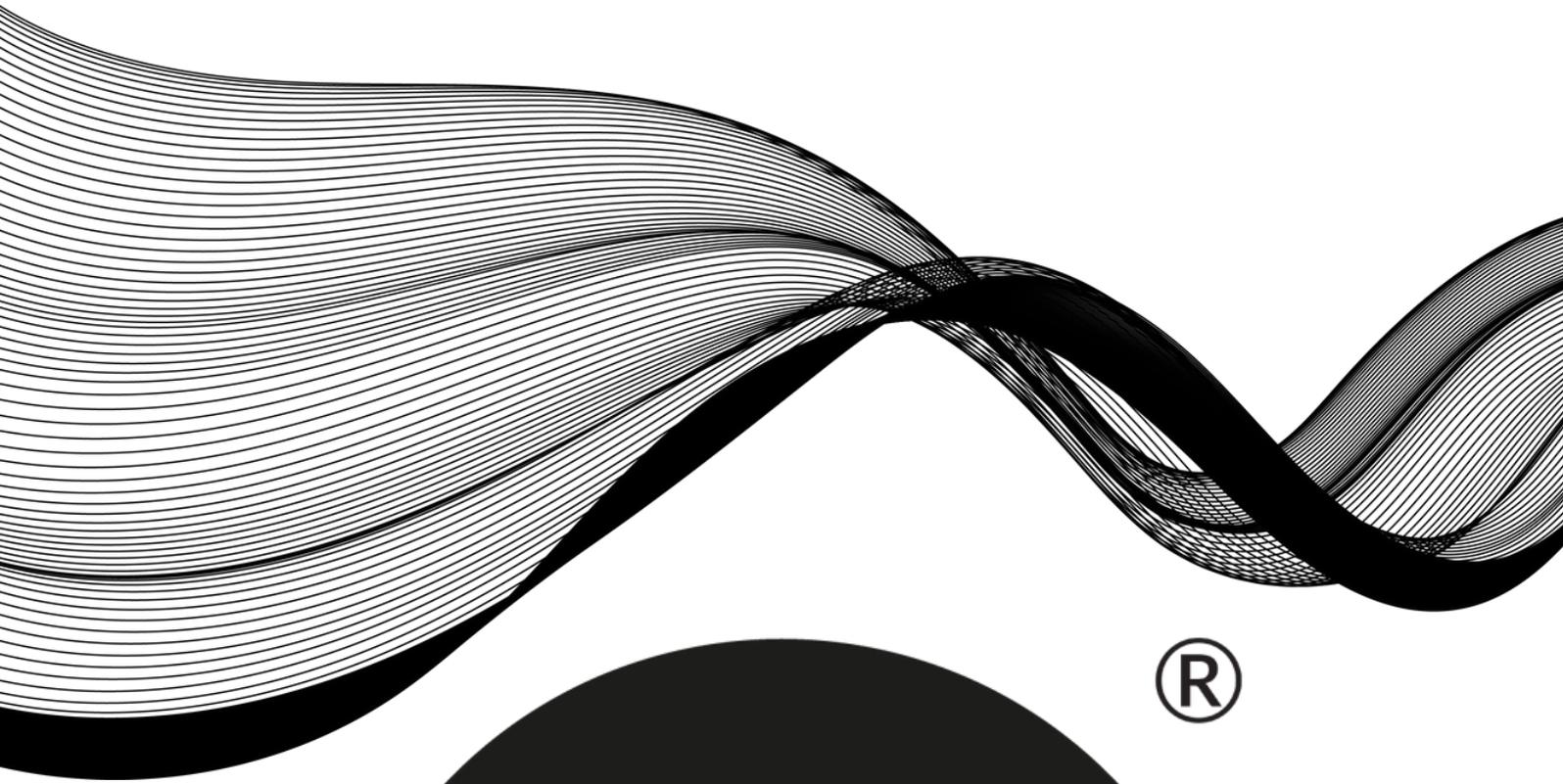
General Information

Product return

- The seller refunds the payment using the same method of payment as used by the consumer, unless the consumer has expressly agreed to a different method of return, which does not involve any costs for him.

- Goods purchased stationary in the store are not returnable.

Product replacement

- The customer has the right to exchange the goods within 14 days of receiving the shipment without giving any reason.

- The customer informs the store about the desire to exchange the goods by completing the form: https://ecom.freshdesk.com/support/tickets/new.

- After registering the exchange form, the Customer will receive a confirmation of his application to the indicated e-mail address along with the application number. In order to meet the deadline for exchange, it is enough for the Customer to send information regarding the willingness to exercise his right to exchange before the expiry of the deadline for exchange.

General Information

- The customer sends the purchased goods on his own to the following address: Watchmark CH Manhattan, Al. Jana Pawła II 16, 64-100 Leszno. The package must be accompanied by the purchased goods free from defects and the application number received after completing the form.

- The exchange will be made immediately, but not later than within 5 days from the date of delivery of the goods to us, if the product for which the Customer wants to exchange the goods is available in the store. If the product indicated by the customer for replacement is not available, it will be sent immediately after we accept delivery of the product.

- If the returned goods are not of full value, the Customer bears the financial consequences related to the reduction in the value of the goods when it was used inappropriately and will bear traces of use beyond the basic functional check.

- It is not possible to exchange the watch for the same model.

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